

Privacy Policy

Last updated: April 16, 2024

This Privacy Policy is compliant with global data protection standards, including the General Data Protection Regulation (GDPR) for EU residents and the California Consumer Privacy Act (CCPA) for California residents. This Privacy Policy describes the policies and procedures of iAgami LLC, USA and iAgami Technologies Pvt Ltd, India ("iAgami," "We," "Us," or "Our") regarding the collection, use, and disclosure of personal data when you use our website (<https://iagami.com>) (the "Service"). By using the Service, and upon your acceptance of this Privacy Policy, you agree to the collection and use of information as described herein.

Interpretation and Definitions

Interpretation

The words with initial capital letters have meanings defined under the following conditions. The following definitions apply regardless of whether they appear in singular or plural.

Definitions

For the purposes of this Privacy Policy:

- "Account" means a unique account created for you to access our Service or parts of our Service.
- "Affiliate" means an entity that controls, is controlled by, or is under common control with iAgami, where "control" means ownership of 50% or more of the shares, equity interest, or other securities entitled to vote for the election of directors or other managing authority.
- "Company" (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to:
 - US Office: iAgami LLC, 6225 Flagstone Dr, McKinney TX 75070, USA.
 - India office: iAgami Technologies Pvt Ltd, Hudha Towers, 2 & 3, 1/1 Salafi Nagar, Tiruchirapalli Airport, Tiruchirapalli - 620007, Tamil Nadu, India
- "Cookies" are small files that are placed on your computer, mobile device, or any other device by a website, containing details of your browsing history on that website.
- "Country" refers to: USA, India
- Device means any device that can access the Service such as a computer, a cell phone or any digital device
- "Personal Data" means any information that relates to an identified or identifiable individual.
- "Service" refers to the website of iAgami, accessible from <https://iagami.com>.
- "Service Provider" means any natural or legal person who processes data on behalf of iAgami. It refers to third-party companies or individuals employed by iAgami to facilitate the Service, provide the Service on behalf of iAgami, perform services related to the Service, or assist iAgami in analysing how the Service is used.

- "Usage Data" refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself.
- "You" means the individual accessing or using the Service, or the company, or other legal entity on whose behalf such individual is accessing or using the Service, as applicable.

Collecting and Using Your Personal Data

Types of Data Collected

Data Collection

We may collect your data through the following methods: forms you fill out, interactions with our website, or through third-party tools or integrations

Personal Data

While using Our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number

Cookies

We use both Session and Persistent Cookies for the purposes set out below:

- Necessary / Essential Cookies: These Cookies are essential to provide you with services available through the Website and to enable you to use some of its features.
- Cookies Policy / Notice Acceptance Cookies: These Cookies identify if users have accepted the use of cookies on the Website.
- Functionality Cookies: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference.

For more information about the cookies we use and your choices regarding cookies, please visit our Cookies Policy.

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

- To provide and maintain our Service, including to monitor the usage of our Service.
- To manage Your Account: to manage Your registration as a user of the Service.
- For the performance of a contract: the development, compliance, and undertaking of the purchase contract for the products, items, or services You have purchased or of any other contract with Us through the Service.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication.

- To provide You with news, special offers, and general information about other goods, services, and events.
- To manage Your requests: To attend and manage Your requests to Us.
- For business transfers: We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets.

We may share Your personal information in the following situations:

- With Service Providers
- For business transfers
- With Affiliates
- With business partners
- With other users
- With Your consent

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those in Your jurisdiction.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

We use legal mechanisms, such as Standard Contractual Clauses, to ensure the lawful transfer of personal data outside the European Economic Area (EEA) or other jurisdictions with strict data protection laws

Delete Your Personal Data

You have the right to delete or request that We assist in deleting the Personal Data that We have collected about You. You may update, amend, or delete Your information at any time by signing in to Your Account, if you have one, and visiting the account settings section that allows you to manage Your personal information. You may also contact Us to request access to, correct, or delete any personal information that You have provided to Us.

Please note, however, that We may need to retain certain information when we have a legal obligation or lawful basis to do so.

Disclosure of Your Personal Data

Business Transactions

If the Company is involved in a merger, acquisition, or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

Security of Your Personal Data

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we implement robust security measures to protect your Personal Data, no method of transmission over the internet or method of electronic storage is completely secure. However, we strive to safeguard your data to the fullest extent commercially possible.

Children's Privacy

Our Service is not intended for individuals under the age of 13, and we do not knowingly collect data from anyone under this age. In some jurisdictions, parental consent may be required for individuals under 16. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, we take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, we may require Your parent's consent before We collect and use that information.

We comply with the Children's Online Privacy Protection Act (COPPA) and do not knowingly collect information from children under 13 without verified parental consent

Links to Other Websites:

Our Service may contain links to other websites that are not operated by Us. If you click on a third-party link, You will be directed to that third party's site. We recommend that You review the privacy policies of any third-party websites you may access through links on our Service, as We are not responsible for their practices. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

We strongly encourage you to review the privacy policies of any third-party websites you visit. iAgami is not responsible for the practices or policies of third-party sites, including their collection of personal data

Data Protection Officer (DPO):

We have appointed a Data Protection Officer (DPO) to oversee our data protection compliance. If you have any questions or concerns regarding the processing of your personal data or this privacy policy.

Legal Basis for Processing:

We process personal data based on the following legal grounds: your consent, the necessity to perform a contract, compliance with legal obligations, or our legitimate interests to provide and improve our services.

Opt-out Mechanisms:

You have the right to opt-out of receiving marketing communications from us. You may do so by following the unsubscribe link in any email or by contacting us directly.

User Consent Mechanisms:

We respect your right to control your personal data and provide transparent mechanisms for obtaining and managing your consent. You can manage your consent preferences through your account settings or by contacting our customer support team.

Data Subject Rights Procedures:

You have the right to exercise your data subject rights, including the right to access, rectify, delete, or restrict the processing of your personal data. To exercise these rights, please contact us using the contact information provided in this privacy policy.

User Rights:

As a user, you have the right to access, rectify, erase, restrict processing, object to processing, and request data portability of your personal data. You may also opt out of the sale of personal data if applicable under CCPA

Data Breach Notification Procedures:

In the event of a data breach involving your personal data, we will notify you and the relevant regulatory authorities in accordance with applicable data protection laws. We have procedures in place to promptly assess, investigate, and mitigate the impact of data breaches.

In the event of a data breach, we will notify affected users and relevant regulatory authorities within 72 hours, as required by GDPR

International Data Transfers Mechanisms:

We rely on legal mechanisms, such as standard contractual clauses or binding corporate rules, to ensure the lawful transfer of personal data across international borders. Your personal data may be transferred to, stored, and processed in countries outside of your country of residence, where data protection laws may differ.

Retention Periods for Personal Data:

Personal data will be retained for as long as necessary to fulfill the purposes outlined in this Privacy Policy. For example, customer account information is retained for the duration of the account's active status, while cookies data may be retained for a period of 12 months

Privacy by Design and Default:

We are committed to implementing privacy by design and default principles in the development and operation of our products and services. We integrate privacy considerations into our business processes, IT systems, and data processing activities to minimize the risk of privacy breaches and enhance user privacy.

We adhere to the principles of Privacy by Design and Default by implementing practices such as data minimization, encryption, and regular security audits to protect user data."

Complaints and Dispute Resolution Procedures:

If you have any complaints or concerns about our data processing practices or the handling of your personal data, please contact us using the contact information provided in this privacy policy. We will investigate and address your concerns promptly and transparently.

Accessibility and Language:

We are committed to making our privacy policy accessible to all users, including those with disabilities.

Changes to this Privacy Policy:

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us: If you have any questions about this Privacy Policy, you can contact us:

- By email: sales@iagami.com